The International Aerospace Quality Group (IAQG) is the industry standards organization that manages coordination and publication of AS9100, *Quality Management Systems – Requirements for Aviation, Space and Defense Organizations*. This standard has been adopted by NASA and is used for acquisitions of complex hardware products and systems.

IAQG is also the organization who sets policies for the certification bodies (CBs) who evaluate suppliers and award AS9100 certification, and for accreditation bodies (ABs) who endorse CBs. The IAQG aligns their certification and certification maintenance policies with those of the International Accreditation Forum (IAF). The IAQG uses follow-up assessments and recertification audits for certification maintenance. They use specific processes to resolve and close nonconformance findings. Both certification maintenance and nonconformance/corrective action activities have schedule limits that are defined in IAQG documents and policies, that reflect IAF policies. Records related to suppliers' AS9100 certification status are stored in IAQG's Online Aerospace Supplier Information System (OASIS) database at https://www.iaqg.org/oasis/login.

Due to travel restrictions and work stoppages among AS9100 certified suppliers, IAQG has had to issue guidance and relief for their normal certification policies and timing requirements. They will be posting this information as it evolves on the OASIS homepage. It is retrieved by clicking on the link at the center of the page called COVID-19 Information. The following are highlights from the four documents shown there as of April 2, 2020:

- The IAQG recognizes the impact of the COVID-19 virus as an extraordinary event.
- Companies holding AS9100 certification who believe their certification maintenance activities will be impacted by the COVID-19 work interruptions are to work with their certification body (CB) to characterize the risks and to develop a course of action. See IAF Mandatory Document 3 at https://www.iaf.nu/articles/Mandatory_Documents_/38.
- CBs are required to produce a 6-month risk analysis for their affected clients.
- Certification risk mitigations may include:
  - 90 day extensions for processing nonconformities and restoring conformance
  - No extensions provided for nonconformance containment
  - 6 month extensions of the assessment that normally occurs one year after the certification audit.
  - Using partial virtual auditing where procedures already exist for doing so. IAF Mandatory Document 4 is unchanged and applies.
  - Pushing out evaluation of those processes that could not be evaluated virtually to the next scheduled audit or assessment.
- Any certificates that expire due to COVID-19 related issues will be uniquely identified in OASIS with [IAF-ID3] appended to the certificate number.
- Companies whose certificates expire due to COVID-19 will be eligible for re-instatement, with no penalty, for up to one year.

- The IAQG does not recommend any new certification transfers between CBs during this COVID-19 crisis.
- Similar guidance is provided for CB accreditation maintenance.
- Instructions are given to CBs for making entries into OASIS to change various due dates and to add the [IAF-ID3] identifier.
- The fourth document on the COVID-19 Information link is a collection of frequently asked questions.

NASA can view affected companies in OASIS. Please contact Valle Kauniste at Valle.J.Kauniste@nasa.gov if you need access to OASIS. If you have additional questions that would be helpful to add to the FAQ list, please forward them to Valle Kauniste or to Jeannette Plante, Jeannette.F.Plante@nasa.gov, and they pass them on to the appropriate person in the IAQG.